

#### **Recruitment Resources**

Research Services Fair, September 23, 2019



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Janice L. Krieger, PhD, Director of STEM, Translational Communication Center, UF College of Journalism and Communications



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Founder and Director of
HealthStreet, and Dean's
Professor and Founding Chair,
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COM and PHHP



Holly Morris, RN, MSN, CCRC, CHRC, CTSI Director of Research Services

#### Leadership

#### **Team**



Deaven Hough, MA



**April Braxton** 



Bob Kolb, RN, MS, CCRC



**Tiffany Pineda** 

# **Expectation vs. Reality**





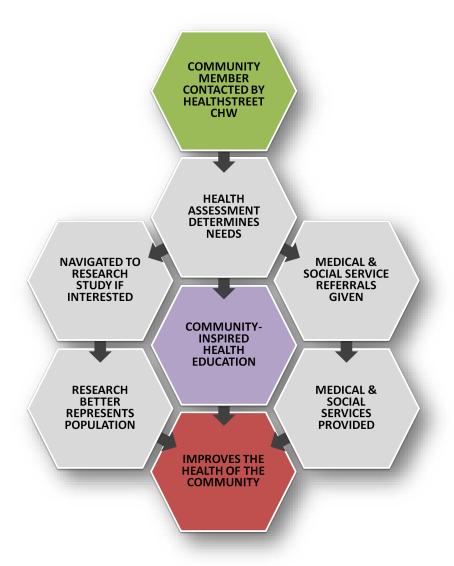
## You are not alone.

A <u>top reason</u> for health research study termination is the failure to recruit participants.

#### **Our Services**



# HealthStreet



- UF community engagement program connecting residents to research and resources
- 11,400+ members in the cohort
- Increases community trust in research through meaningful collaboration
- No cost consultation/feasibility analysis
- Cost associated with targeted recruitment



# HealthStreet







#### Community Health Workers (CHW)

- Our Community Health Workers (CHW) are the foundation of the HealthStreet model
- CHWs assess health conditions, health concerns and research perceptions of community members
- CHWs provide referrals to medical and social services
- CHWs go out into the community where people live, work, learn, gather, pray and play
- CHWs build trust and share the importance of being involved in research opportunities at UF

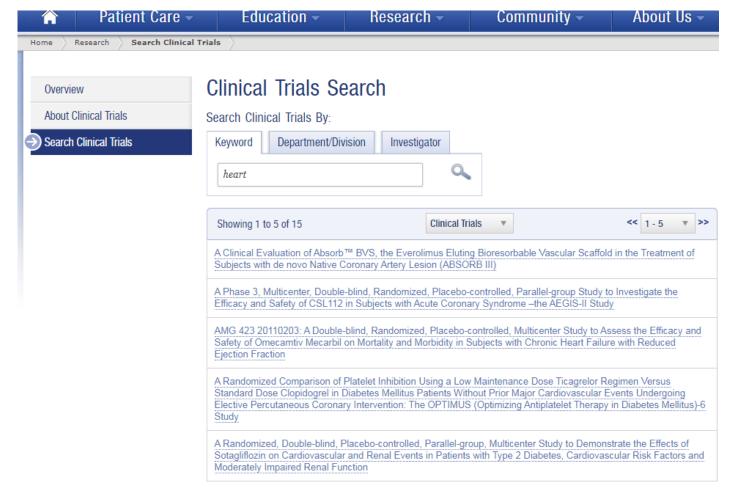


# **UF Health study listing**



- UF Health recruiting research studies and clinical trials
- Over 15,000 searches for studies in 2018
- UF IRB approval
- No cost for this service
- Submit study online or email deavenf@ufl.edu
- Google Analytics can be provided

# Jax study listing



Submit your study using this form:

https://hscj.ufl.edu/research/ResearchStudyListingForm.aspx



# IDR, i2b2 & Consent2Share

Want to send materials out to participants or primary care providers? We can help!

#### Do you use tobacco products?



Researchers at the University of Florida are conducting a study to learn more about your experience as a tobacco

Compensation provided

#### To participate in the study, you must...

- . Be 18 years of age and older
- · Live in a rural community in Florida
- Use a tobacco product including cigarettes, vaporizers/ecigs, hookah, dry tobacco, cigars, and snuff/snus

Additional criteria may apply.

#### Additional study details

- You will be asked to participate in one in-person interview (lasting about 60 minutes)
- · Live in a rural community in Florida
- Use a tobacco product including cigarettes, vaporizers/ecigs, hookah, dry tobacco, cigars, and snuff/snus
- · \$25 compensation provided after the interview

#### If you are interested in participating, please contact the study team:

· Email: uftobaccostudy@hhp.ufl.edu

Phone: 352-403-0580

Why an I getting this email? During a past clinic visit, you signed a consent form telling us you were interested in being contacted for future research that you might qualify for. If you have questions about this process please contact the study team: ultobaccostudy@hhp.ull.edu and 392-403-0580.



# ResearchMatch



A research team with Vanderbilt University in Nashville, TN, believes you might be a good match for the following study:

#### [ message to volunteer goes here ]

If you are interested in this study and having the research team contact you directly, please select the "Yes, I'm interested" link below. By clicking the "Yes, I'm interested" link, your contact information will be released to the research team. If you select the "No, thanks." link or do not respond to this study message, your contact information will not be released to the research team.

#### Yes, I'm interested! No, thanks.

You are receiving this email message since you have registered in the ResearchMatch registry. Should you wish to edit your profile or remove your contact information from this registry, please login here.

- A national registry of 100,000+ volunteers interested in learning about and participating in research
- Investigators recruit for studies and contact participants through the website at no cost
- Recruitment Center can assist investigators with getting their study onto the site
- 1,900 volunteers within 100 miles
- Need IRB approval (we have a template to belo)

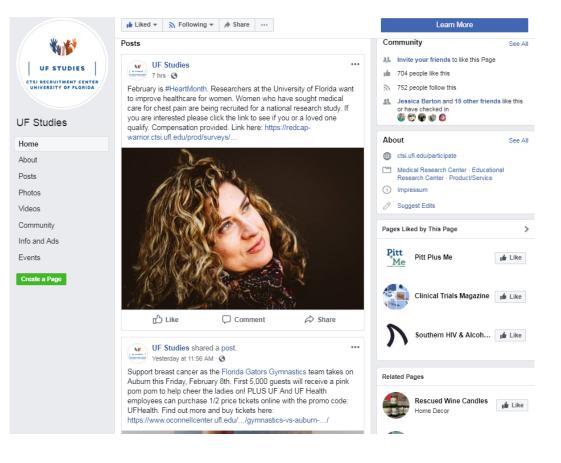
# Who is familiar with the social media guidelines?

#### In a nutshell...

- You can use Facebook to recruit research participants, you are just limited in how you can use it
- It look a lot of people and a lot of time to make this happen
- There are several ways you can do this, specifically, with paid advertising



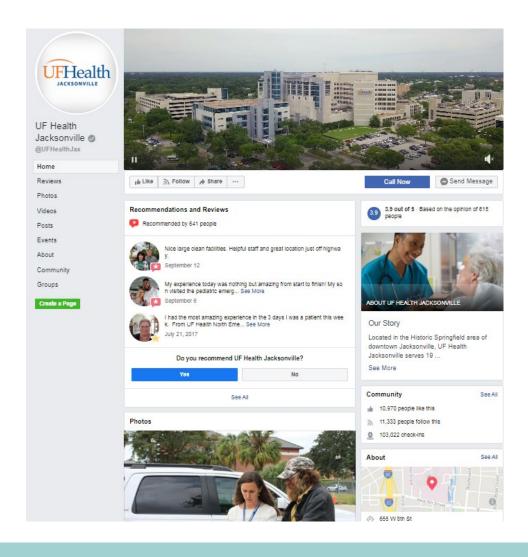
# **UF Studies**



- Through the CTSI Recruitment Center
- 2 hour no cost consultation (we go over all your recruitment options)
- If Facebook is a feasible option, we create a comprehensive plan that includes headlines, post text and images
- We launch, monitor and report ad metrics
- Cost for this service, but vouchers are available
- We need you to submit the plan to the IRB and report enrollment



# **UF Health Jax**



- Want to run ads on UF Health Jacksonville Facebook page?
- Case-by-case basis
- Contact Bonnie Steiner:
  - Bonnie.Steiner@jax.ufl.edu
  - Ext. 9735

# Examples

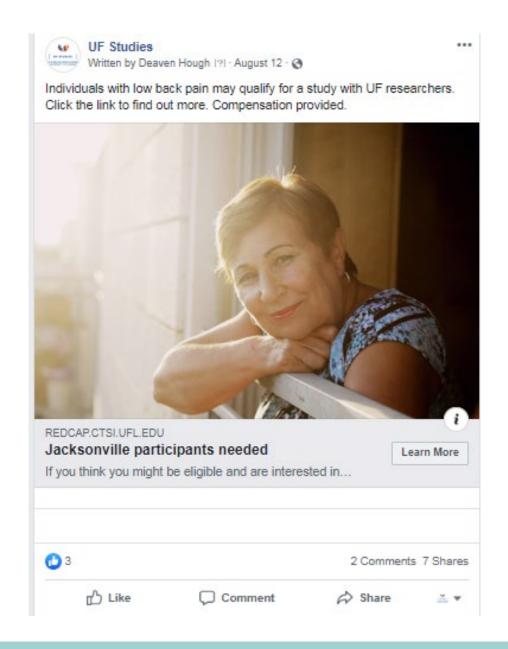
## So does it work?

- 33 campaigns
- 22,977 clicks
- 317,178 people reached
- 2,387 people inquired
- 614 participants enrolled

**Great potential for rural participants** 

# Jacksonville back pain study (ongoing)

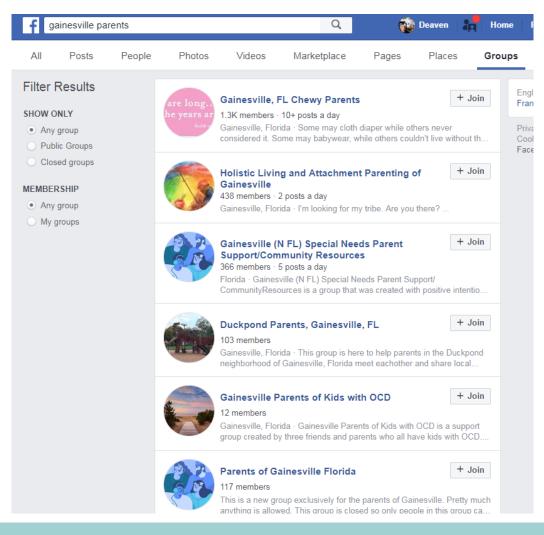
- \$250 budget
- 175 clicks to REDCap survey
- 3,726 people reached
- 25 completed surveys, 4 eligible, 2 enrolled



#### Want to run Facebook ads?

- Remember you have two options:
  - A UF/UF Health approved FB account (like UF Health Jax)
  - UF Studies
- Two areas for placement:
  - Right column (simple, no interaction)
  - Newsfeed (complex, interactive)
- You cannot run ads through your personal Facebook account or through a page not approved by UF/UF Health

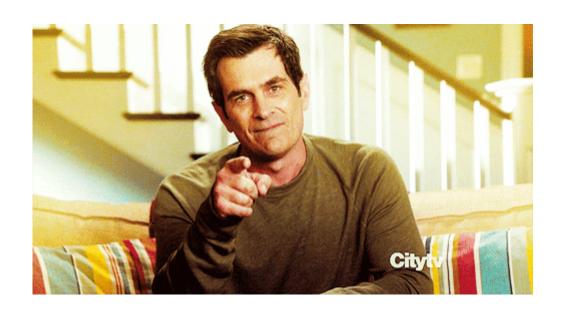
# More social options



- Recruit through private groups/pages
- RC team provides guidance + templates

# Guidelines are available: http://research.ufl.edu/hrpp.html under the first section, HRPP Policies & Guidelines

## Additional services



- Conduct audience analysis
- Analyze flyer design, messaging and templates
- Analyze study website
- Test messaging with Citizen Scientists
- Informed consent strategy and design
- Phone and email script guidance

## Here's how it works

- 2 hour no cost consultation
- RC team provides a plan and cost estimate
- Study team agrees and accepts
- RC team launches services
- Study team shares enrollment data



#### Thank you

For consultation requests + questions contact: deavenf@ufl.edu

#### Elements of a social media plan for IRB\*

#### Sites you can use:

- Official UF or UF Health social media accounts (approval of account manager required)
- If applicable: Public or private groups

#### **Personnel + page management:**

- Statement acknowledging adherence to site terms and policies
- Who will monitor, post and respond to comments and inquiries
- Process and language for responding to comments or messages

#### **Mockup of materials**

- Images
- Text
- Description of placement
- Links
- If applicable: targeting criteria for paid ad campaigns

#### If applicable:

- Privacy, data security and identity verification for private messaging
- Plan for storage and use of any identifiable data to be collected through social media site during recruitment

\*All of these elements are included when you use UF Studies