

IHI Basic Certificate +3*

IHI Basic Certificate

Basic Certificate in Quality and Safety

Earning the Basic Certificate in Quality and Safety boosts your knowledge and skills – and proves to employers you're serious about changing health care for the better. To receive the Certificate, you must complete the following 13 Open School courses:

• QI 101-Q105, PS 101-105, TA 101, PFC 101, and L 101.

17.75 continuing education credits are available for nurses, physicians, and pharmacists, who earn the certificate of completion for all 13 courses.

Improvement Capability	Patient Safety
QI 101: Introduction to Health Care Improvement	PS 101: Introduction to Patient Safety
QI 102: How to Improve with the Model for	PS 102: From Error to Harm
Improvement	PS 103: Human Factors and Safety
QI 103: Testing and Measuring Changes with PDSA Cycles	PS 104: Teamwork and Communication in a Culture of Safety
QI 104: Interpreting Data: Run Charts, Control Charts, and other Measurement Tools	PS 105: Responding to Adverse Events
QI 105: Leading Quality Improvement	
Triple Aim for Populations	Person- and Family-Centered Care
TA 101: Introduction to the Triple Aim for Populations	PFC 101: Introduction to Person- and Family-Centered Care
Leadership	

L 101: Introduction to Health Care Leadership

Source: Certificates and Continuing Education | IHI - Institute for Healthcare Improvement

^{*} The +3: PS 201- Root Cause Analyses and Actions; PS 203-Pursuing Professional Accountability and a Just Culture; QI 201- Planning for Spread From Local Improvements to System-wide Changes